

# Rx Savings Solutions for Providers

What do Blue Cross and Blue Shield of Kansas City members really want from their health benefits? More clarity and less confusion. Choices, but just as often, answers. Self-service, but also personal assistance when they need it. Above all, they want real value for their personal and financial health. We provide all of the above to our members.

## Elevating the Pharmacy Benefit Experience

Rx Savings Solutions layers on top of the existing pharmacy benefits to provide personal prescription guidance for every member on the health plan. **How?**

- **Complete Transparency** – A patented online tool to deliver an unbiased view of every price and available savings opportunity for each prescription on a member’s claim.
- **Intelligent Software** – Algorithms quickly analyze all possible clinical and financial therapies to maximize savings opportunities.
- **Member Alerts** – Personalized alerts are sent via email, text or push notifications whenever savings opportunities are found.

## The Rx Savings Solutions Difference

What separates Rx Savings Solutions from the rest?

- **Simplicity** – Rx Savings Solutions help members navigate a complex, confusing system and boil it down to simple and actionable choices.
- **Clinical Depth** – Nearly 70% of delivered savings result from clinical recommendations, not just generics, coupons or copay cards.
- **Engagement** – Members don’t have to search for us or their savings opportunities; we find them and do all the work.

### Provider Impact

Many of the recommendations Rx Savings Solutions makes to members are clinical and may require a prescription change from the provider in order to obtain member savings.

Your office may be contacted via phone or fax for your approval to switch a member’s prescription. This impact on a provider’s time is minimal, and we can have significant cost-savings for members.

#### Questions?

For more information, contact Rx Savings Solutions Pharmacy Support Team at 1-800-268-4476 or [support@rxsavingsolutions.com](mailto:support@rxsavingsolutions.com) to learn more about helping members reduce their drug costs.



Kansas City

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# Frequently Asked Questions

## What is Rx Savings Solutions?

Rx Savings Solutions is a free, confidential benefit that provides members with cost-savings opportunities on their medications. Rx Savings Solutions looks at the medications they take and prepares a personalized prescription savings plan accordingly. When there is an opportunity to save, Rx Savings Solutions will send a text or email notification letting the member know to log in and view their savings opportunities. Rx Savings Solutions is a fully HIPAA-compliant company. To learn more about how Rx Savings Solutions handles member information, please visit the privacy policy at: <https://rxsavingsolutions.com/privacy-policy>.

## How Does Rx Savings Solutions work?

Rx Savings Solutions' patented software analyzes prescription claims, looking for all possible clinical options to maximize savings opportunities within the member's specific plan design. Suggestion types include therapeutic alternatives, generic substitutions and clones, dosage form changes, and fulfillment options.

## Is this the same as the current insurance or mail-order pharmacy?

Rx Savings Solutions is not an insurance plan or a mail-order pharmacy. The tool is an additional benefit offered to eligible members to help them determine whether there are lower costs available for the prescription medications they take, while keeping them within their existing insurance plan. Rx Savings Solutions does not replace mail-order as a fulfillment option. It displays mail-order options along with lower-cost options at local pharmacies but in no way requires a change to a mail-order pharmacy.

## What is the expectation for a provider's office?

The world of prescription drugs can be confusing, and the goal of Rx Savings Solutions is to eliminate complexity for patients and empower them with options. Awareness and communication are imperative to this process. Members often don't know that prescription alternatives exist, so we invite providers to be an active participant in the discussion. We encourage prescribers to engage with eligible members about this resource when prescribing medications. Providers can expect questions about prescription alternatives with increasing frequency as member adoption grows.

## Should we expect calls from members about Rx Savings Solutions?

You may receive calls or faxed requests from members or a pharmacy requesting a switch to a suggested drug alternative. Pharmacy technicians from Rx Savings Solutions may also call on behalf of members. The ask is that a prescriber authorizes the requested prescription change over the phone, if an approved change. We realize there may be instances where a member is required to revisit the office prior to a prescription change request being approved.

## How should a provider use Rx Savings Solutions during an office visit?

Members have access to the Rx Savings Solutions member portal on their mobile devices. During provider visits, they are able to search medications and compare clinical and financial options and seek the lowest-priced option available at the point of care. The provider can work with the member prior to writing a prescription and ensure they are selecting the best financial, yet therapeutically equivalent, medication option. Additional tools on the member portal can generate complete lists of all medications a member is taking and various adherence reporting metrics that can be shared with providers.

Members access this benefit through their Blue KC member portal.