



Re: UPDATED SNF CLINICAL CONCURRENT REVIEW FORM

Dear Provider Partner:

WHY YOU'RE RECEIVING THIS LETTER

Blue Cross and Blue Shield of Kansas City (Blue KC) is pleased to announce our updated Skilled Nursing Facility (SNF) Clinical Concurrent Review Form now includes contact information, including fax numbers, for all lines of business.

Previously, contact information for your patients enrolled in Blue Medicare Advantage and Affordable Care Act (ACA) Qualified Health Plans (QHP) for Individual, Family and Small Group were not included on this form, so please note the separate fax and contact phone numbers for those lines of business. Please make sure you fax clinical documentation to the appropriate fax number that corresponds to your patient's health insurance plan.

WHAT YOU NEED TO KNOW

- [Click here](#) for the updated SNF Clinical Concurrent Review Form on the Provider Portal.
- Please use the updated form, which now features a new contact section at the bottom of the last page for all lines of business, to help ensure your form is reviewed in a timely manner.
- For Commercial, Joint Administrative Account (JAA) and Federal Employees Program (FEP) post-acute, please contact:
 - **Nicole Collins, RN, BSN**
Blue Cross and Blue Shield of Kansas City
Post-Acute Clinical Review Nurse
2301 Main Street Kansas City, MO 64108
Nicole.Collins@BlueKC.com
Phone: (816) 395-3036
Fax: (816) 995-1502
- For Blue Medicare Advantage and Affordable Care Act (ACA) Qualified Health Plans (QHP) for Individual, Family and Small Group post-acute, please contact:
 - **Paige Woodring, RN, BSN**
Blue Cross and Blue Shield of Kansas City
Post-Acute Clinical Review Nurse
2301 Main Street Kansas City, MO 64108
Paige.Woodring@BlueKC.com
Phone: (816) 395-2990
Fax: (877) 549-1745

QUESTIONS?

We value and appreciate you as our partner in providing quality care. If you have questions about any of this information, please call the Blue KC Provider Hotline at 816-395-3929 for Commercial line of business, 866-508-7140 for Blue Medicare Advantage line of business or 866-859-3822 for the Affordable Care Act Provider Hotline.

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