

Re: SEQUESTRATION

Dear Provider Partner:

WHY YOU'RE RECEIVING THIS LETTER

Blue Cross and Blue Shield of Kansas City (Blue KC) is writing to inform you of a recent claim processing issue we identified during a routine audit that impacts BlueCard Medicare Advantage claims. We wanted to bring it to your attention after discovering it, so we can work with you on a mutually beneficial resolution.

WHAT YOU NEED TO KNOW

- Since 2019, we have not executed a two percent (2%) sequestration on BlueCard Medicare Advantage claims. This created an overpayment to your office.
- Over the next six to twelve months, you may see staggered claim adjustments representing the 2% of sequestration. These recoupments are from multiple other Blue plans across the United States, in alignment with our contract and Medicare Advantage rules.
- The reason code that will be indicated on the provider remit is shown as follows:
YVI-The payment has been reduced due to sequestration
- We are in the process of reprogramming our system to prevent this from happening in the future.
- The amount of recoupment for your practice will vary by provider.

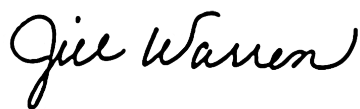
QUESTIONS?

We apologize for any confusion or inconvenience this has caused but look forward to working with you to resolve it in a timely manner. We value and appreciate you as our partner in providing quality care. If you have questions, please call the Blue KC Provider Hotline at 816-395-3686 or 1-800-320-9550. You can also contact your Account Executive.

DISCLAIMER

Blue Cross and Blue Shield of Kansas City is an independent licensee of the Blue Cross and Blue Shield Association. The HMO products are offered by Blue-Advantage Plus of Kansas City, Inc., and the PPO products are offered by Missouri Valley Life and Health Insurance Company, both wholly-owned subsidiaries of Blue Cross and Blue Shield of Kansas City.

Sincerely,



Jill Warren
DVP, Provider Partnerships & Operations

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