

January 15, 2021

Dear Provider Partner:

WHY YOU'RE RECEIVING THIS LETTER

Blue Cross and Blue Shield of Kansas City (Blue KC) wants to inform you that effective April 19, 2021, we will be updating our prior authorization list for our commercial line of business.

As a reminder, we previously rolled out new online, self-service methods for submitting prior authorization requests.

WHAT YOU NEED TO KNOW

- Visit <https://Providers.BlueKC.com/ContactUs/FindForm>, and view the prior authorization section to see our updated list for April 19, 2021.
- This change does not apply to prior authorization lists for our Federal Employees Program (FEP), Joint Administrative Account (JAA), small group Affordable Care Act (ACA), individual ACA and Medicare Advantage (MA) plans.

QUESTIONS?

We value and appreciate you as our partner in providing quality care. If you have questions about any of this information, please contact the Blue KC Provider Hotline at 816-395-3929.

Sincerely,



Raelene Knolla, DO
Vice President of Population Health, Senior Medical Director