Prior Auth Log-In

Quick Reference

Login
Home - BlueKC PromptPA Portal
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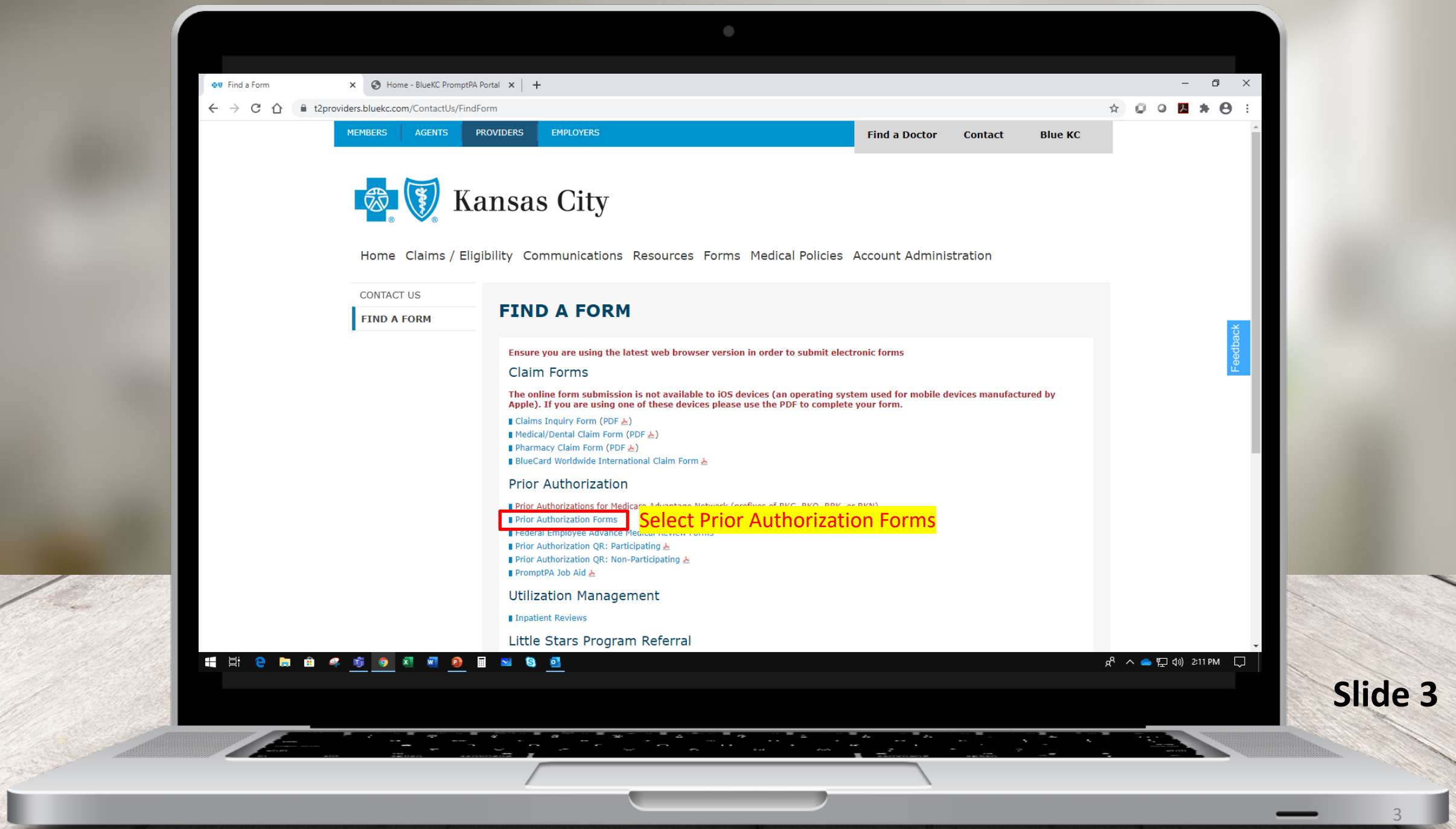
Kansas City
Blue KC has recently updated our process for requesting Prior Authorizations. Please visit our Forms page and find our most up-to-date Prior Authorization Quick Reference guide for using the most efficient path to the prior authorization form that you are looking for.
PROVIDER LOGIN
Not Registered for the Provider Portal?
REGISTER NOW
Username
Password
Forgot Username?
Forgot Password?
LOG IN
Check the initial credentialing status for new providers.
CREDENTIALING STATUS
Obtain forms for:
Pre-authorization Pharmacy,
Pre-service,
Utilization Management, and
Little Stars Physician Referral forms
FORMS
Select FORMS
Payment Policies
GO
Feedback
3:22 PM

Slide 2


Find a Form
Home - BlueKC PromptPA Portal
t2providers.bluekc.com/ContactUs/FindForm
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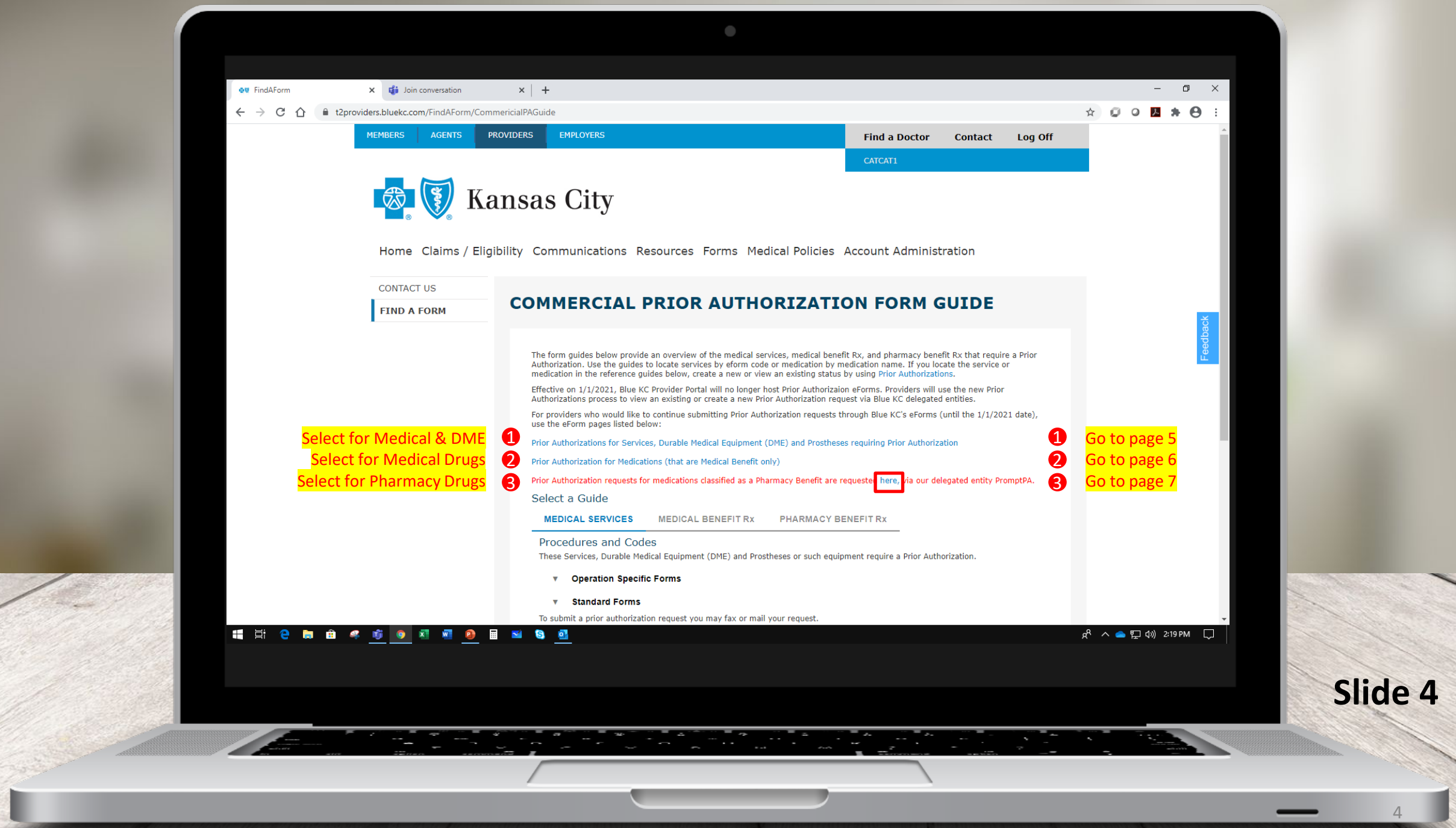
Home
Claims / Eligibility
Communications
Resources
Forms
Medical Policies
Account Administration
CONTACT US
FIND A FORM
FIND A FORM
Ensure you are using the latest web browser version in order to submit electronic forms
Claim Forms
The online form submission is not available to iOS devices (an operating system used for mobile devices manufactured by Apple). If you are using one of these devices please use the PDF to complete your form.
Claims Inquiry Form (PDF)
Medical/Dental Claim Form (PDF)
Pharmacy Claim Form (PDF)
BlueCard Worldwide International Claim Form
Prior Authorization
Prior Authorizations for Medicare Advantage Network (prefixes of BKC, BKO, BPK, or BKN)
Prior Authorization Forms
Select Prior Authorization Forms
Federal Employee Advance Medical Review Forms
Prior Authorization QR: Participating
Prior Authorization QR: Non-Participating
PromptPA Job Aid
Utilization Management
Inpatient Reviews
Little Stars Program Referral
Feedback
2:11 PM

Slide 3


FindAForm
Join conversation
t2providers.bluekc.com/FindAForm/CommericialPAGuide
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Home
Claims / Eligibility
Communications
Resources
Forms
Medical Policies
Account Administration
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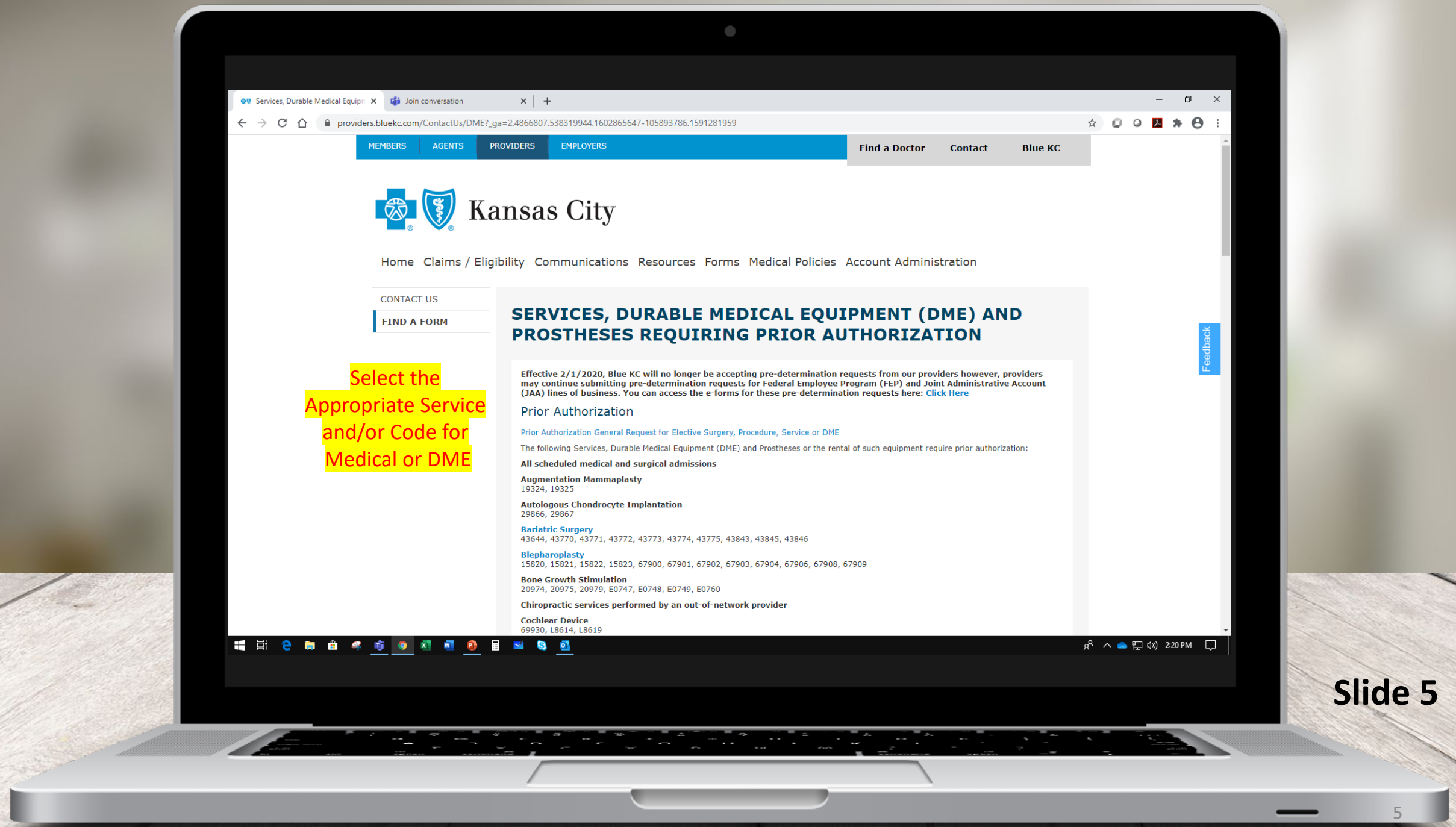
FIND A FORM
COMMERCIAL PRIOR AUTHORIZATION FORM GUIDE
The form guides below provide an overview of the medical services, medical benefit Rx, and pharmacy benefit Rx that require a Prior Authorization. Use the guides to locate services by eform code or medication by medication name. If you locate the service or medication in the reference guides below, create a new or view an existing status by using Prior Authorizations.
Effective on 1/1/2021, Blue KC Provider Portal will no longer host Prior Authorizaion eForms. Providers will use the new Prior Authorizations process to view an existing or create a new Prior Authorization request via Blue KC delegated entities.
For providers who would like to continue submitting Prior Authorization requests through Blue KC's eForms (until the 1/1/2021 date), use the eForm pages listed below:
Select for Medical & DME
Select for Medical Drugs
Select for Pharmacy Drugs
1 Prior Authorizations for Services, Durable Medical Equipment (DME) and Prostheses requiring Prior Authorization
2 Prior Authorization for Medications (that are Medical Benefit only)
3 Prior Authorization requests for medications classified as a Pharmacy Benefit are requested here, via our delegated entity PromptPA.
1 Go to page 5
2 Go to page 6
3 Go to page 7
Select a Guide
MEDICAL SERVICES
MEDICAL BENEFIT Rx
PHARMACY BENEFIT Rx
Procedures and Codes
These Services, Durable Medical Equipment (DME) and Prostheses or such equipment require a Prior Authorization.
Operation Specific Forms
Standard Forms
To submit a prior authorization request you may fax or mail your request.
Feedback
2:19 PM

Slide 4


Services, Durable Medical Equipr
Join conversation
providers.bluekc.com/ContactUs/DME?_ga=2.4866807.538319944.1602865647-105893786.1591281959
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Home
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Communications
Resources
Forms
Medical Policies
Account Administration
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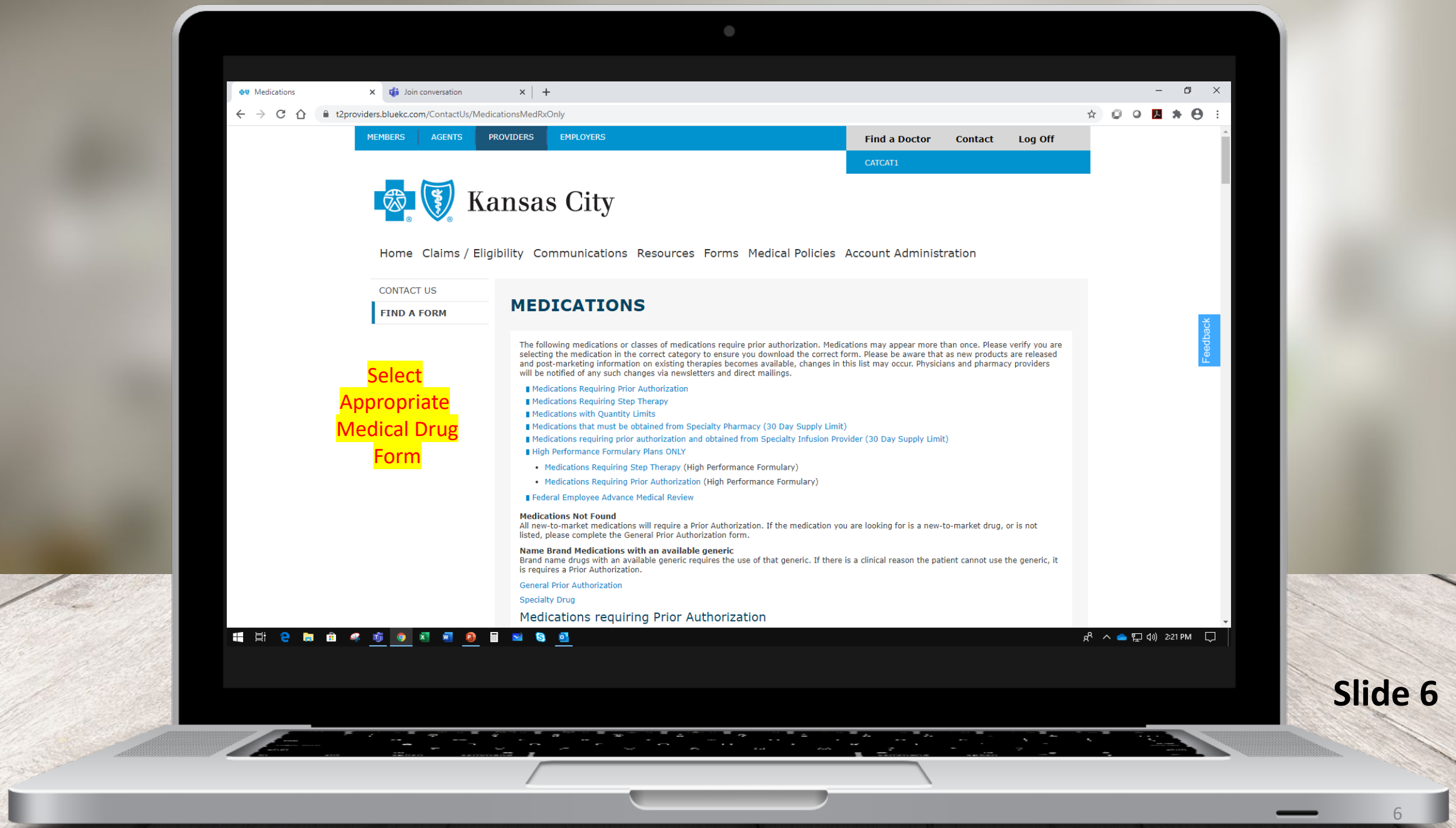
FIND A FORM
Select the Appropriate Service and/or Code for Medical or DME
SERVICES, DURABLE MEDICAL EQUIPMENT (DME) AND PROSTHESES REQUIRING PRIOR AUTHORIZATION
Effective 2/1/2020, Blue KC will no longer be accepting pre-determination requests from our providers however, providers may continue submitting pre-determination requests for Federal Employee Program (FEP) and Joint Administrative Account (JAA) lines of business. You can access the e-forms for these pre-determination requests here: Click Here
Prior Authorization
Prior Authorization General Request for Elective Surgery, Procedure, Service or DME
The following Services, Durable Medical Equipment (DME) and Prostheses or the rental of such equipment require prior authorization:
All scheduled medical and surgical admissions
Augmentation Mammaplasty
19324, 19325
Autologous Chondrocyte Implantation
29866, 29867
Bariatric Surgery
43644, 43770, 43771, 43772, 43773, 43774, 43775, 43843, 43845, 43846
Blepharoplasty
15820, 15821, 15822, 15823, 67900, 67901, 67902, 67903, 67904, 67906, 67908, 67909
Bone Growth Stimulation
20974, 20975, 20979, E0747, E0748, E0749, E0760
Chiropractic services performed by an out-of-network provider
Cochlear Device
69930, L8614, L8619
Feedback
2:20 PM

Slide 5


Medications
Join conversation
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Communications
Resources
Forms
Medical Policies
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FIND A FORM
Select Appropriate Medical Drug Form
MEDICATIONS
The following medications or classes of medications require prior authorization. Medications may appear more than once. Please verify you are selecting the medication in the correct category to ensure you download the correct form. Please be aware that as new products are released and post-marketing information on existing therapies becomes available, changes in this list may occur. Physicians and pharmacy providers will be notified of any such changes via newsletters and direct mailings.
Medications Requiring Prior Authorization
Medications Requiring Step Therapy
Medications with Quantity Limits
Medications that must be obtained from Specialty Pharmacy (30 Day Supply Limit)
Medications requiring prior authorization and obtained from Specialty Infusion Provider (30 Day Supply Limit)
High Performance Formulary Plans ONLY
Medications Requiring Step Therapy (High Performance Formulary)
Medications Requiring Prior Authorization (High Performance Formulary)
Federal Employee Advance Medical Review
Medications Not Found
All new-to-market medications will require a Prior Authorization. If the medication you are looking for is a new-to-market drug, or is not listed, please complete the General Prior Authorization form.
Name Brand Medications with an available generic
Brand name drugs with an available generic requires the use of that generic. If there is a clinical reason the patient cannot use the generic, it is requires a Prior Authorization.
General Prior Authorization
Specialty Drug
Medications requiring Prior Authorization
Feedback
2:21 PM

Slide 6

Select the Prior Auth Task Required for Pharmacy Drugs

Select Help for any questions about the PromptPA Screens.

Kansas City

PromptPA

Prior Authorization/Pre-Certification Portal

A+ A-

Help

New Prior Authorization | Check Status | Complete Existing Request

Before you get started, in addition to your insurance card, you will need the following information. This information can be obtained by contacting your prescribing physician.

For Prescription Drugs:

- Name of drug/medication
- Strength of the drug (example 5 mg)
- Quantity being prescribed
- Days supply

Prescriber

Provider

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Slide 7