

BLUE KC

New Clinical Editing Tool

Effective February 29, 2016, Blue KC will begin using McKesson's ClaimsXten™ code auditing software. ClaimsXten™ will replace our current clinical editing tool.

This update is designed to maintain consistency with nationally accepted coding guidelines and industry standards and practices. The implementation of ClaimsXten™ will enhance our claims adjudication process by allowing more claims to process without manual intervention. The increased efficiency should lead to improvements in accuracy and processing timeframes, thereby reducing the administrative costs across the local healthcare system.

We appreciate your continued participation and partnership in the Blue KC networks and all you do for the health of our members. Should you have any questions about these changes, please contact your Provider Relations Representative.

New & Revised Place of Service Codes (POS)

On August 6, 2015, the Centers for Medicare & Medicaid Services (CMS) issued MLN Matters MM9231 listing new and revised place of service (POS) codes for physicians billing on the CMS1500 claim form. The plan to update POS codes for outpatient hospital services was announced in the 2015 Medicare Physician Fee Schedule Final Rule, and these new took effect on January 1, 2016. The new and revised POS codes are:

| POS Code | Descriptor |
|----------|--|
| 19 | A portion of an off-campus hospital provider-based department which provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services to sick or injured persons who do not require hospitalization or institutionalization. |
| 22 | A portion of a hospital's main campus which provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services to sick or injured persons who do not |

| | |
|--|--|
| | require hospitalization or institutionalization. |
|--|--|

Below is a quick summary of these code changes:

- These POS codes will be reported by physicians in the outpatient department of a hospital.
- POS code 22 has been revised; make certain that all coding and billing personnel understand the new definition.
- The professional payment policies that currently apply to POS 22 will apply in the same manner to POS 19 (e.g., the professional service will be paid at the facility rate).
- These POS codes are listed on the CMS1500 professional claim form; this does not impact the type of bill reported by the hospital on the UB04 claim form.
- Effective January 1, 2016 the hospital will report modifier PO (Services, procedures and/or surgeries provided at off-campus provider-based outpatient departments) on every procedure code for services performed in an off-campus department.
- It is critical that the hospital's use of modifier PO & the physician's reporting of POS 19 coincide for the same patient services.

Heart Failure Telemonitoring Program

In 2016, Blue KC will partner with Honeywell HomMed and Kansas City's Visiting Nurse Association (VNA) to conduct a Heart Failure Telemonitoring Project. The project will target select high-risk heart failure patients under the age of 65 who have been recently diagnosed or hospitalized with a primary diagnosis of heart failure.

As part of the 12 month monitoring program, selected patients will receive seven-day-a-week, in-home wireless biometric monitoring of vital signs and review of quality of life questions. The VNA and Blue KC nurses will monitor patients according to the parameters specified by practices that have patients involved in the program and will encourage proactive interventions to prevent deterioration in health or an unnecessary hospital admission. Blue KC will also provide information on a regular basis to enhance continuity of care for your participating patients.

Monitoring benefits and collaborative care opportunities include:

- Daily digital monitoring of weight, blood pressure, pulse and oxygenation.
- Biometric parameters and plan of care consultation at time of enrollment between Blue KC and physician (may come from Care Coordinator).
- Easy to read/answer questions about symptoms that may accompany minor changes to vital signs and assist in earlier interventions.
- Medication compliance/refill needs assessments.
- Same-day appointment collaboration with Medical Home practices.
- Medication refill compliance improvements and low admission/re-admission rates which affect patient health and your practice's quality metrics.

To learn more about the program or make a referral please contact Lori Martin, RN Manager, Disease Management at (816) 395-2146.

HEALTHCARE

Curious about Blue KC's Disease Management Programs?

Blue Cross and Blue Shield of Kansas City (Blue KC) has a well-established population-based, disease management (DM) program, called Healthy Companion: Working Together for Better Health. Healthy Companion is a comprehensive program designed to reinforce the care and treatment provided to Blue KC members with chronic conditions such as diabetes, coronary artery disease (CAD), heart failure, chronic obstructive pulmonary disease (COPD), hypertension, asthma, metabolic syndrome and depression. Through education and care management support, this program helps members take a more active and responsible role in controlling their condition.

Who participates?

This program is available to all Blue KC members. Medical and pharmacy claims as well as other data such as lab results and Health Risk Assessment information identify members who are eligible to participate in the program. The DM program is a value-added benefit and incurs no additional cost for the member. The program is based on an opt-out model which considers all identified members unless they choose to opt out.

Services for Members and Physicians

Healthy Companion supplies members with education materials, including standards of care for their condition, periodic newsletters and reminders for needed services such as lab tests and exams.

The program supplies providers with physician support materials, including program description, copies of member materials and best practice information. On request, Blue KC will also provide patient eligibility lists, outcomes reporting on aggregate population and individual panels, and clinical practice guidelines approved by Blue KC for the care of members with the aforementioned conditions. All of these materials are developed in conjunction with, or by the nation's leading medical authorities and associations using evidence-based medicine and best practices.

Questions?

For questions, comments or to refer a member directly to the Healthy Companion program, please call (816) 395-2076 or (866) 859-3813.

Contact Us

BlueSpeak is published three times a year as a service to Blue KC network providers.

Danette Wilson
President and CEO

Brian Burns
Senior Vice President of Integrated Health Services and Chief Health Services Executive

Reader's comments are welcome. Please send an email to **Tasha James** at Tasha.James@BlueKC.com.

Please Update Your Email Address
at BlueSpeak@BlueKC.com to ensure you continue to receive the newsletter.