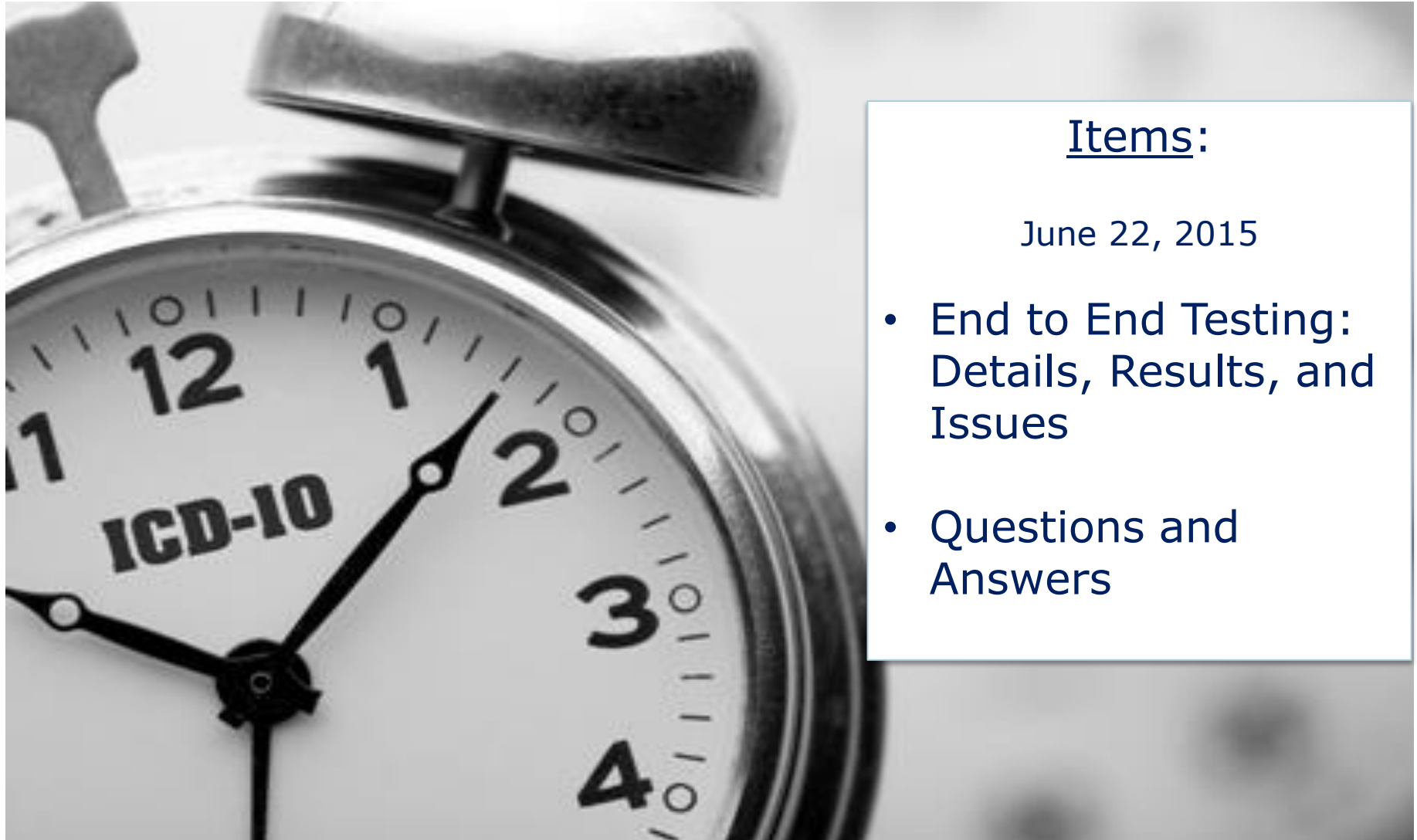


# Tick Tock...the ICD-10 Implementation Clock!

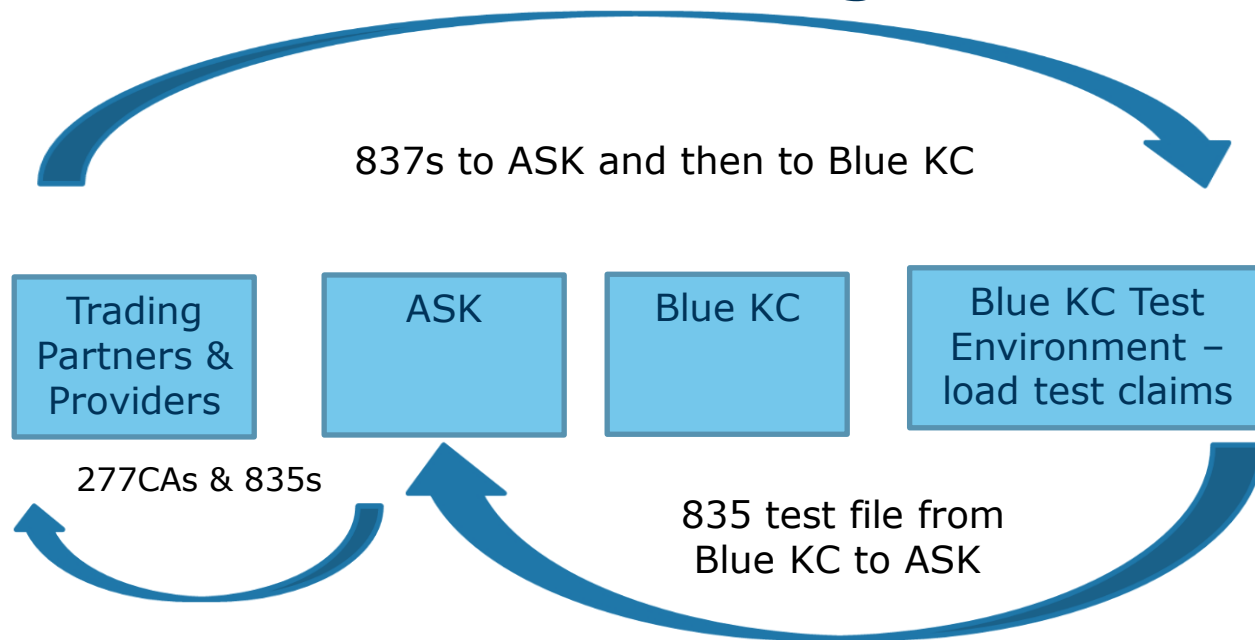


## Items:

June 22, 2015

- End to End Testing: Details, Results, and Issues
- Questions and Answers

# ICD 10 Provider Phase 2 Testing – End to End Testing



## Phase 2 Testing – End to End Testing:

- **837P and 837I Outpatient Claims: Monday, April 6, 2015 – Friday, September 4, 2015**
- **837I Inpatient Claims: Monday, June 1, 2015 - Friday, September 4, 2015**
- **Testing enrollment required @ ASK**
- All ASK edits for 837P and 837I claims are applied – including validation of compliant ICD-10 qualifier (s) and ICD-10 code sets
- ASK will generate acknowledgments – 999 and 277CA.
- ASK will forward test claims to BlueKC to load claims into test environment
- Blue KC will deliver all test 835s to ASK for TP / Provider distribution – no paper remits or notices will be created

# Blue KC End to End Testing Results:

- **Received approximately 500 test claims since April 2015**
- **Roughly 450 claims have been processed through our test adjudication system**
- **Roughly 50 claims were not processed because of the following:**
  - **Test Claims were for FEP or ITS**
  - **Test Claims were for members that were not eligible by February 1, 2015**
- **The 450 test claims have a first pass rate consistent with our production adjudication system!**

# Issues with End to End Testing

- **No issues are directly related to ICD-10 Code Sets**
- Must have the capability for 837s and 835s
- Practice Management Software Vendor and /or Clearinghouse role:
  - includes pulling production claim data and changing the ICD-9 codes sets to ICD-10 code sets
  - includes the modification and creation of 837 test claims
  - includes the pushing of the 837 test files to the ASK ICD-10 Test Environment
  - includes the pulling and reconciliation of the 999 and 277CA from the ASK ICD-10 Test Environment
  - includes the pulling of the 835 test files from the ASK ICD-10 Test Environment
- Note: No notices or alerts are sent by ASK or BlueKC to pick up (pull) the 999, 277CA, and 835

# Questions and Answers on ICD-10

## ❖ What is the ICD-10 Implementation Date?

✓ For all claims with dates of service on or after October 1, 2015, Blue KC will only accept and adjudicate claims with the proper ICD-10 code sets. Claims with dates of service prior to October 1, 2015, must continue to be submitted with the proper ICD-9 Code Sets. Blue KC will be required to reject your electronic claim for noncompliance or return your paper claim if it does not contain the appropriate code set for the specific date of service.

# Questions and Answers on ICD-10

- ❖ My practice management system and /or clearinghouse will not be ready for ICD-10 and my backup plan is to send paper claims...will Blue KC ready for increased paper claims?
- ✓ Many practice management systems also generate paper claim forms and paper claims will also require ICD-10 Code Sets. So the plan to “ drop your claims to paper ” may not be a viable option. Blue KC currently receives approximately 98 % of all claims electronically and is not planning on additional resources to handle any increase in paper claim volume. Therefore, it is important that everyone within your practice or organization has a complete understanding of their role and responsibility to ensure a successful implementation of the new ICD-10 Code Sets.

# Questions and Answers on ICD-10

- ❖ Will providers receive separate 835s...one for ICD-9 claims and another 835 for ICD-10 claims?
- ✓ No, Blue KC will not split the 835 based on ICD-9/ICD-10 Code Sets.
- ❖ How will Blue KC handle claims that span the ICD-10 implementation date...for example: a claim that has dates of service before 10/1/2015 and 10/1/2015 or after?
- ✓ Blue KC will follow the guidelines outlined by CMS. Please refer to the following CMS documentation regarding how to file claims that span the ICD-10 implementation date (MLN Matters® Number SE1408):  
[www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1408.pdf](http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1408.pdf)

# Questions and Answers on ICD-10

- ❖ How will Blue KC handle prior authorizations prior to October 1 for dates of service after October 1?
- ✓ If you request a prior authorization prior to 10/1/2015 for a date of service 10/1/2015 or after, an ICD-10 diagnosis code should be used. Blue KC will begin processing these types of authorizations starting on Monday, September 7, 2015.
- ❖ Will I need to obtain a new prior authorization for services that have a date span...for example: I currently have a prior authorization for a patient from 05/01/15 through 05/01/16?
- ✓ No, you will not need a new prior authorization until the current prior authorization expires.





**Kansas City**

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**Please send questions to your  
provider relations representative.**

**Thank You!**